



SAUNALIFE LIMITED WARRANTY

SAUNALIFE extends this Limited Warranty solely to the original retail consumer purchaser of SAUNALIFE products purchased from one of its authorized resellers.

LIMITED WARRANTY

SAUNALIFE warrants that its products shall be free from defects in workmanship under normal conditions of use and service for residential applications to the original retail purchaser. This warranty is limited to making good any factory assembled component which in the judgment of SAUNALIFE is deemed defective in workmanship. The warranty does not cover normal material wear, user damage, natural weathering of the lumber, or installation or delivery of components and applies only to the original retail purchaser.

Warranty Periods (from date of delivery)

Sauna Rooms & Kits	5 Years
Electric & Gas Sauna Heaters	5 Years
Infrared Heater Panels	5 Years
Showers	5 Years
Plunge Tubs & Hot Tubs	2 Years
Water Chillers	2 Years
Accessories	1 Year
Sauna Care Products	60 Days

WARRANTY PERFORMANCE

For any warranty service, SAUNALIFE reserves the right to choose, at its option, repair of the problem or a replacement of the defective part. SAUNALIFE reserves the right to substitute a part or component of equivalent value, either new or factory reconditioned, and any such repair or replacement shall assume as its warranty only the remaining portion of the warranty on the original product. In the event SAUNALIFE chooses to repair any malfunction or defect covered by this warranty, a return authorization will be issued, and the component will be returned prepaid freight to SAUNALIFE for repair of the defect. SAUNALIFE will then ship the component back to the original retail purchaser upon completion of the repair. Prior to any return, contact SAUNALIFE at: SAUNALIFE, 511 Glenn Avenue, Wheeling, Illinois 60090, telephone number: (800) 957-2862, for packaging and shipping instructions and a return authorization number. In addition, SAUNALIFE will require photographs of any defect and reserves the right to inspect or designate an agent to inspect any part that is claimed to be defective and covered by this warranty. Labor charges and related expenses for removal, installation, or replacement of the product or component are not covered under this warranty. Normal wear and tear, cosmetic issues or changes to individual pieces of lumber due to natural aging and weathering are not covered. Sauna heaters and added components are not covered by this warranty.

ACTS INVALIDATING WARRANTY

This warranty is void if the SAUNALIFE product has been subject to alteration, misuse or abuse, commercial use, or if any repairs on the sauna are attempted by anyone other than an authorized representative of SAUNALIFE. Alteration shall include, but is not limited to, deviation from the original assembly instructions, component change, or the addition of any non-approved device or heating system, which contributes to a component or unit failure, or unsafe operating system. Use of equipment in an application for which it is not designed will void this warranty. This includes, but is not limited to, damage caused by operation above safe operating temperatures, damage caused by added components, damage caused by harsh chemicals, damage caused by movement of the product, and damage caused by acts of God.

DISCLAIMERS

The Warranty does not cover naturally occurring and expected characteristics of wood materials (differences in wood grain, knots, slight variations in tone) and phenomena that occur naturally during use of the Product (shrinkage and expansion due to temperature and humidity, moderate deformation) and the visual disturbances they may cause, nor defects (including transport damage) that would have been detectable by visual inspection prior to installation of the Product. Except as expressly provided above, SAUNALIFE makes no other representation or warranty, express or implied, either in fact or operation of law, statute, or otherwise, and SAUNALIFE specifically disclaims any and all implied or statutory warranties, including warranties or merchantability and of fitness for a particular purpose. SAUNALIFE shall not be liable for loss of use of the SAUNALIFE product or other incidental or consequential costs, expenses, or damage, which may include but are not limited to, the removal of or reinstallation of a wall, deck or other fixture, water leakage, costs of shipping or packaging, applicable taxes, or the payment of any costs or expenses of disassembly, removal, or reinstallation of the product or any part. Your rights may vary from state to state. Under no circumstances shall SAUNALIFE or its representatives be held liable for injury to any person or damage to any property, however arising, even if caused by the SAUNALIFE Sauna or its representatives' negligence. No distributor, salesperson, dealer, retailer, or other representative of SAUNALIFE has the authority to alter or change these warranties either orally or in writing.