Bathing Brands, Inc. Limited Warranty
Finnmark Designs® SoulCold™ Plunge Tub

Bathing Brands, Inc. (“Company”) provides this Limited Warranty to the original retail purchaser (“Purchaser”) of Bathing Brands manufactured or distributed Finnmark Designs® SoulCold™ Plunge Tub and its factory-installed components.

1. Who is Covered
This limited warranty is extended solely to the original retail purchaser of the Finnmark Designs SoulCold™ Plunge Tub ("Product") and is non-transferable. Proof of original purchase is required to validate warranty eligibility.

2. Scope and Coverage Area
This warranty applies exclusively to Products purchased and installed within the United States and Canada.

3. Warranty Period
Bathing Brands warrants that the Product will be free from defects in material and workmanship under normal residential use for a period of two (2) years starting from the original date of delivery for the original purchaser of the Product.

4. What Is Not Covered
This limited warranty does not cover:

- Products installed or used in commercial, institutional, or non-residential applications (commercial installation voids this warranty).
- Damage resulting from accidents, abuse, misuse, negligence, or acts of nature.
- Damage caused by improper installation, alteration, modification, or unauthorized repair.
- Damage resulting from improper care, maintenance, or use of non-recommended cleaning agents.
- Normal wear and tear.
- Costs associated with product removal, reinstallation, shipping, or labor charges.

5. What Bathing Brands Will Do
If a defect in material or workmanship arises during normal residential usage within the warranty period, Bathing Brands will, at its sole discretion, either repair or replace the defective Product or component, subject to inspection by Bathing Brands disclosing the defect.

6. How to Obtain Warranty Service
To make a claim under this warranty:

1. Locate your dated proof of purchase (sales receipt or invoice) and product serial number.
2. Contact Bathing Brands Customer Support prior to performing any repair work:

   Bathing Brands, Inc.
   Warranty Service Department
   511 Glenn Avenue
   Wheeling, IL 60090

   Phone: 1-800-957-2862 **Website**: www.FinnmarkDesigns.com

   Required Information for Claims
   To process your claim quickly, please submit:
   - A complete description of the issue.
   - Product model number, color, and finish.
   - Date of purchase and name/location of the seller.
   - Original sales receipt or proof of purchase.

DISCLAIMERS AND LIMITATIONS OF LIABILITY LIMITATION OF IMPLIED WARRANTIES:
TO THE EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY.

EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES:
IN NO EVENT SHALL FINNMARK DESIGNS OR BATHING BRANDS, INC. BE LIABLE FOR SPECIAL, INCIDENTAL, PUNITIVE, INDIRECT, OR CONSEQUENTIAL DAMAGES (INCLUDING BUT NOT LIMITED TO LABOR COSTS, REMOVAL/INSTALLATION FEES, PROPERTY DAMAGE, OR LOSS OF USE) RESULTING FROM BREACH OF WARRANTY, BREACH OF CONTRACT, STRICT LIABILITY, OR TORT. FINNMARK DESIGNS' MAXIMUM LIABILITY SHALL NOT EXCEED THE ACTUAL PURCHASE PRICE PAID FOR THE PRODUCT.

STATE LAW RIGHTS:
THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR JURISDICTION TO JURISDICTION.